



TWO MAN™
MOVERS & STORAGE



THINGS TO DO BEFORE HIRING A MOVING COMPANY



1

CHECK THE REVIEWS FOR THE COMPANY

Checking the reviews on Facebook and Google will allow you to gain insight in how the company treats their customers.

Are their customers happy with their move?



Do they mention employees that did a great job?



Do they show that the company can accomplish the move you are wanting to do?



What kind of problems or challenges have they had?



How do they handle negative customer reviews?



2

MAKE SURE THE MOVERS HAVE THE RIGHT EXPERIENCE

Do you have large objects that need moved or rare items to be handled with care? Do you need to move out of state?

There may be some unique aspects of your move that could be challenges unless the company has experience with handling those types of situations. Ask them about these issues as well as look at their reviews to determine if they can handle your move.

3

MAKE SURE THE COMPANY IS LICENSED

Most states have licensing requirements for vehicles of larger sizes as well as trucks that transport items across state lines. You will want to make sure the company has the proper licensing to make the move as well as are registered with the appropriate industry groups that help to make sure the move is quality.

4

ASK ABOUT INVENTORY OF ITEMS WHEN DOING INTERSTATE MOVES

Do they have a way to keep track of your items and make sure they are delivered properly? Keeping track of your items and making sure everything is accounted for can bring peace of mind to you as the move occurs.



5

UNDERSTAND THEIR PRICING

Do they require a large deposit? Do they have extra fees that add up later? How do they want you to pay for their services?

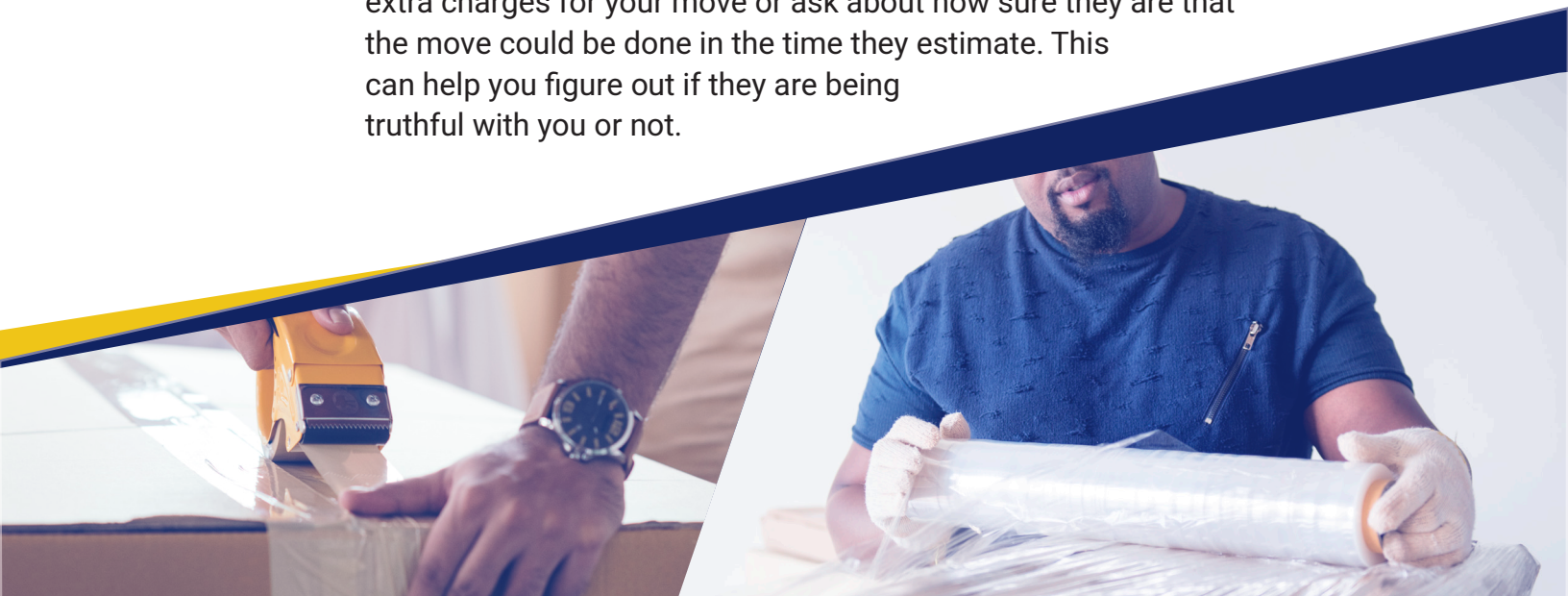
Make sure you understand up front what the costs are that will accrue for your move and understand if there are costs that end up getting charged after the move. The cheapest isn't always the best. Look for value.

6

ESTIMATES

It is common for some companies to give you an estimate that is very favorable but later they either add other charges on or have a surprise price update that ends up making you pay more than you wanted to. Especially if it's a Time and Materials only estimate.

Also look out for an estimate that seems to under estimate the time it will take. Sometimes companies under estimate time to get the job then charge you for the rest once they have started the move so you are stuck with them. Ask the company about what could cause any extra charges for your move or ask about how sure they are that the move could be done in the time they estimate. This can help you figure out if they are being truthful with you or not.



7

DO THEY HAVE A PROPER VALUATION OF YOUR MOVE?

Valuation for a move is very important since there are a lot of potential issues that can come up.



Does the company have insurance on their vehicles and equipment?



Do they also cover full replacement value protection for your items or do they have just limited liability coverage?



Are they bonded and have the ability to pay if any mistakes occur?



Do they have workers compensation coverage to protect their crew?

Making sure they have put a proper valuation to your items and their work tells you a lot about how prepared they are to handle issues during the move.